ENERGY MONITORING AND REGULATION

**Interviewee Name:**  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Location:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Time:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. What do you use for electricity payment prepaid meters (tokens) or postpaid meters? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. What do you like about the prepaid meter (token)?

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1. What don’t you like about the prepaid meter (token)?

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1. What do you like about the postpaid meter?

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1. What don’t you like about the postpaid meter?

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1. How important is it for you to know why your bill is high or low on a scale of 1 – 4?

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1. On average how much do you spend on your electricity bill?

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1. Have you ever received an exaggerated electricity bill? how did you feel about that?

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1. Have you ever exhausted your token units unexpectedly?

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1. What is the highest electricity bill you have ever incurred?

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1. Do you know what lead to the high electricity bill that period?

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1. What appliances do you use in your house?

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1. How much is your monthly income between 0 –30000 – 35000, 36,000 - 40000?

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1. Do you mind sharing your contact for me to share with you a summary of what we have discussed today?

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